



VENEERED
PRODUCT CARE



GRESHAM

Solid wood furniture and real wood veneers are manufactured using naturally occurring materials. Each is unique and as such no two pieces will be the same in depth and shade of colour or grain detail. As part of the manufacturing process, products utilising these materials are protected by a factory applied lacquer coating which is used to seal and polish the surface, as well as shielding it from staining, abrasion caused by dirt in the normal office environment or day to day wear.

- Regular gentle dusting will help maintain the surfaces of the furniture. Always use a nonabrasive, lint-free cloth.
- When cleaning or lightly buffing, move the cloth in the direction of the wood grain.
- When necessary, a non-abrasive, lint-free cloth dampened in warm, clean water can be used to carefully remove dirt. In extreme cases, warm soapy water or a mild washing-up liquid / water solution can be used. However, the furniture must be immediately dried with a clean, dry, non-abrasive, lint-free cloth.
- All spillages must be removed immediately. Water or any moisture must not be allowed to settle on the surface as this may result in the veneer splitting or lifting from the substrate material or the lacquered surface coating becoming marked.
- Do not use neat, strong cleaning fluids or abrasive materials as these may affect the colour and finish of the lacquered surface.
- Do not use silicon, oil based or wax polishes as these may leave surface residue and result in further damage.
- If attempting to clean a product using anything other than a dusting cloth, It is recommended that the process is first trialled in a small, discreet area to ensure no damage or discolouration occurs.
- Do not place the furniture in direct sunlight, near radiators, air conditioning vents, humidifiers or fireplaces as the changes in temperature, moisture or light can affect the colour of the veneer or may warp the panels. Due to the manufacturing process of laminated plywood furniture, items such as seating shells tend to be more resistant to warping than single veneers applied to substrate sheets, however, care should be taken to avoid moisture ingress into the edges.
- To protect the surface of tables or desks, use a coaster under hot, cold or damp objects. Cups, glasses or bottles placed directly on to the surface may leave permanent discolouration rings.
- With any lacquered real wood veneered products, items left on the surface, such as coaster, placemats, etc., will leave permanent shadowing underneath as natural or artificial light tends to lighten polished surfaces over a period of time.

