

RISE FAMILY








096212 REV. A

USER INSTRUCTIONS

(RISE, RISE LT & RISE SQUARED)




SAFETY INFORMATION

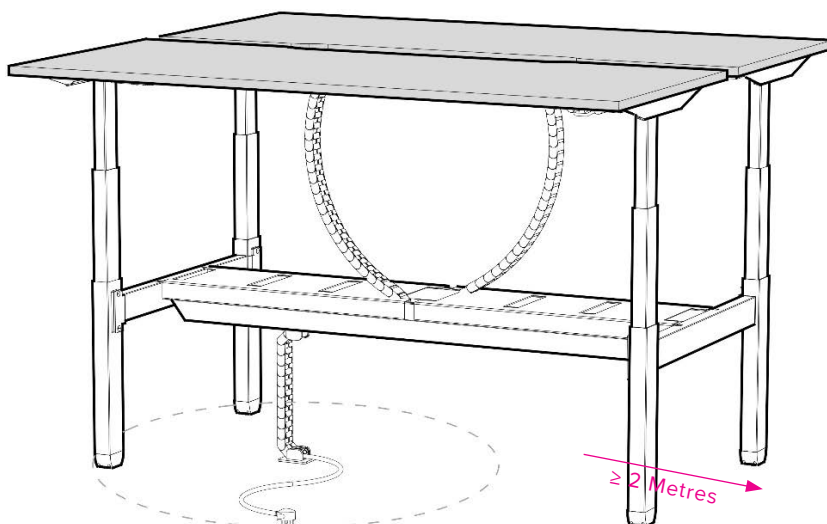
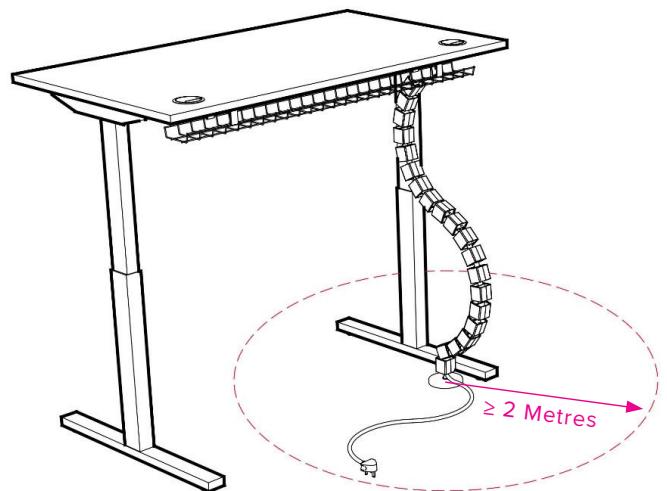
-  Failure to comply with these instructions may result in serious personal injury.
-  The desk should only be installed where there is no possible risk of personal injury, for example – the squeezing of fingers or arms, or damage to other adjacent equipment.
-  The desk is not intended for use by children under the age of 8 years. Older children and/or users with some disabilities may require supervision.
-  If there is visible damage, the desk must not be used and should be isolated from the mains electrical supply.
-  Do not overload the Leg Columns / Actuators or use the system for lifting persons. Do not sit or stand on the desk while operating the system.
-  Do not use the system in environments other than the intended indoor use.
-  Failure to follow these instructions can result in the product being damaged or destroyed.

USE

Prior to use, connect the mains cable to a suitable power supply.

To reduce trip hazards, ensure the exposed length of cable is less than 2 metres.

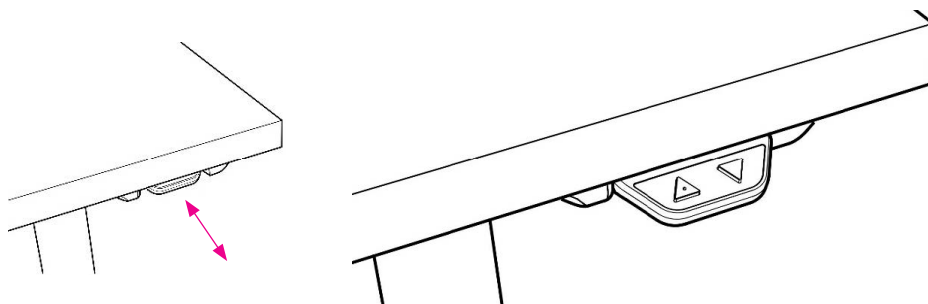
-  The desk will be supplied with the Legs / Actuators set at their lowest height.



TYPE 'A' CONTROL PANEL

Ideal for users who only require up & down functions.

1. Slide the Control Panel forward from beneath the Top to access the buttons. This can be retracted after use.



The arrow buttons activate the drive:

Press and hold –

To move the Top Panel up.

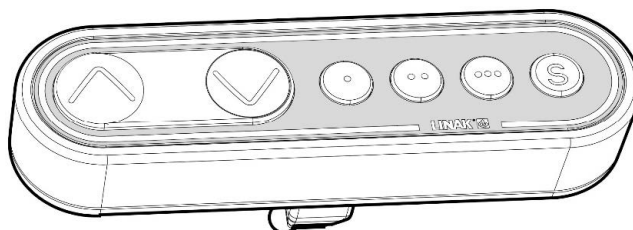


To move the Top Panel down.



TYPE 'B' CONTROL PANEL

As well as the Up and Down functions, this panel can be programmed with three set heights.

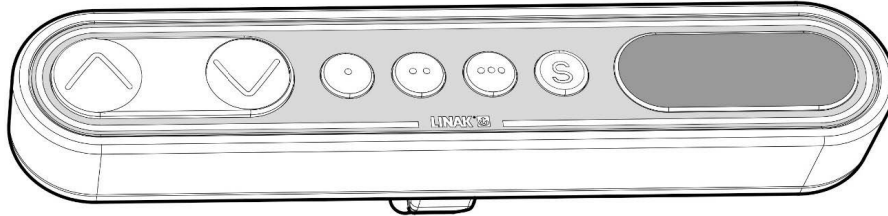


The Control Panel is divided into parallel (up & down) & memory drives. The two arrow buttons are used for parallel drive and the last four buttons for driving / storing memory settings.

- | | | |
|--------------|----------------|--|
| Λ = | PARALLELL UP | - Press and hold to move the worksurface up. |
| V = | PARALLELL DOWN | - Press and hold to move the worksurface down. |
| S = | STORE MEMORY | - Adjust worksurface to required height. Press S button and within 2 seconds press one of the memory buttons (with small dots) to store this position within that memory button. |
| • = | MEMORY 1 | - Once the positions have been stored into the memory buttons, they can be used. Press and hold the desired button until the pre-programmed worksurface height is reached. |
| •• = | MEMORY 2 | |
| ••• = | MEMORY 3 | |

TYPE 'C' CONTROL PANEL

As well as the Up and Down functions, this panel can be programmed with three set heights and has a digital height display.



The Control Panel is divided into parallel (up & down) & memory drives. The two arrow buttons are used for parallel drive and the last four buttons for driving / storing memory settings. The end section is a digital display showing the worksurface height in cm.

- | | | |
|-------------------------|----------------|--|
| ^ = | PARALLELL UP | - Press and hold to move the worksurface up. |
| v = | PARALLELL DOWN | - Press and hold to move the worksurface down. |
| S = | STORE MEMORY | - Adjust worksurface to required height. Press S button and within 2 seconds press one of the memory buttons (with small dots) to store this position within that memory button. |
| • = | MEMORY 1 | - Once the positions have been stored into the memory buttons. The display panel will acknowledge by showing "1", "2" or "3" depending upon the chosen position. They can now be used. |
| •• = | MEMORY 2 | |
| ••• = | MEMORY 3 | |
| DISPLAY FUNCTION | | - Press and hold the desired button until the pre-programmed worksurface height is reached. |

It may be necessary to adjust the displayed height to match the actual height of the desk. First lower the worksurface to its lowest point using the v button. Press ^ and v keys at the same time, holding them for 5 seconds. The display should show three minuses (- - -). Using the ^ and / or v keys, now adjust the display to the correct reading:

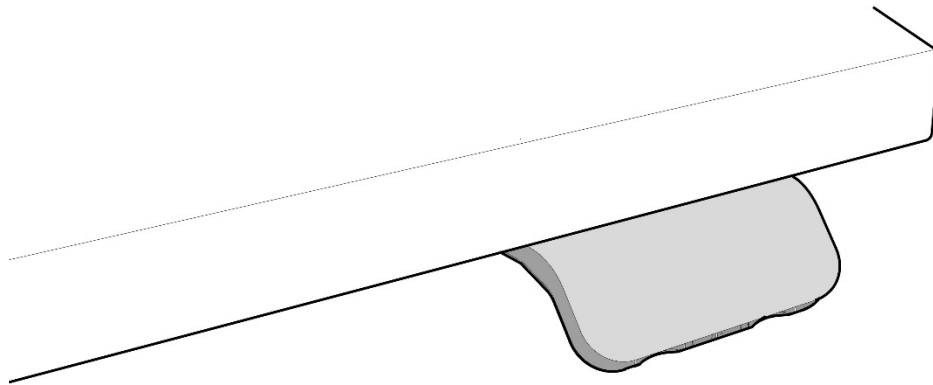
- 'Rise' – 63cm**
- 'Rise Lite' – 72cm**
- 'Rise Squared' – 63cm**

After adjusting the readout, the system will return to normal within 5 seconds of inactivity. The desk can be used as described above.

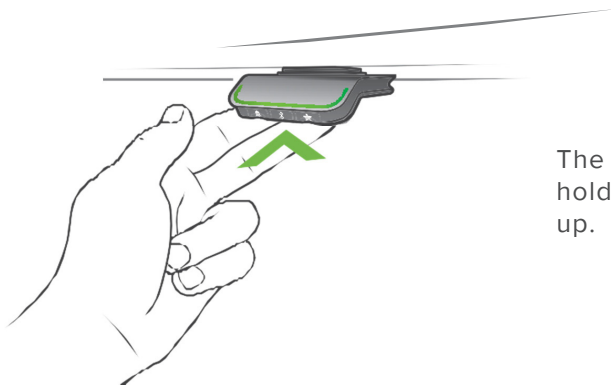
TYPE 'E' CONTROL PANEL

This is a shaped control which is intuitive to use since the mechanism is activated by simply tilting the panel in the same direction as the desk is intended to drive.

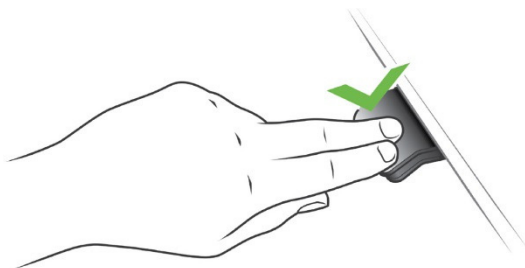
As well as the Up and Down functions, this panel can be programmed with four set heights, can be controlled with a Bluetooth device, has a digital height display and can be set with 'reminders' to prompt users to adjust the desk.



SIMPLE OPERATION



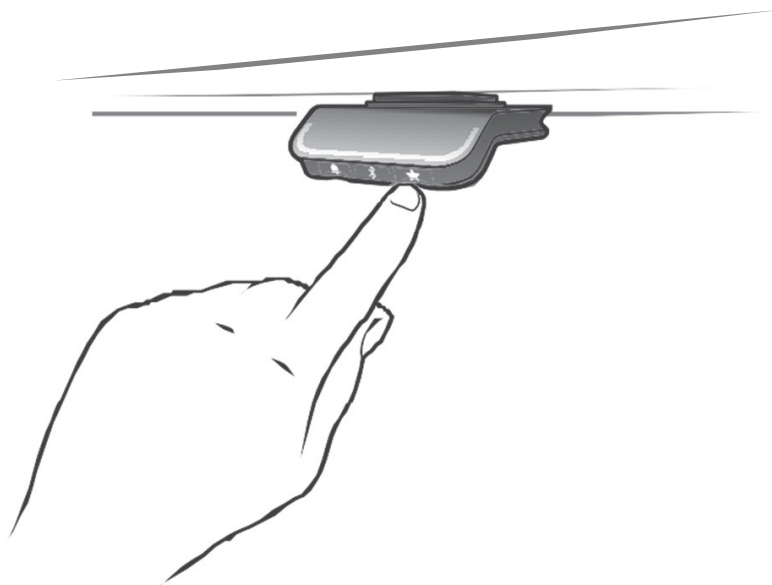
The Desk Panel is operated by tilting. Tilt and hold the control panel to make the desk drive up.



Press and hold the control panel down to make the desk drive down.

Release the control panel when you have reached the required position.

STORING MEMORY POSITIONS



The Type 'E' Control Panel has a "store memory" button to the right symbolised with a star.

Memory Positions 1 & 2

Adjust the desk to a preferred position and press the "Star" button for 2 seconds. The Light Strip will now flash white two times to indicate that saving the position is in progress. When the Light Strip becomes static white, the position is saved. The display will indicate the saved position with a star and the number of the position. The number inside the star indicates the order according to which the positions are saved; First position saved; A star with a "1" inside. This is how to save two memory positions "1" & "2". If the user adjusts the desk to another position and saves the position, it will overwrite the memory position 1 or 2 closest to the current position.

Memory Positions 3 & 4

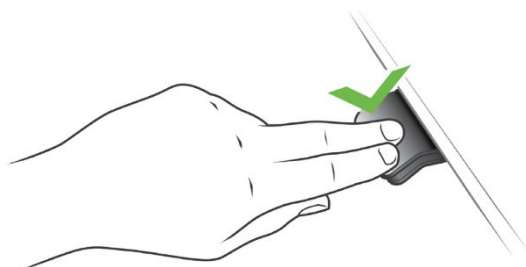
The Type 'E' Control panel features 4 memory positions. Pressing the "Star" shortly will make the display show the 4 memory positions: A "star" with the number next to it. Now the user can toggle through these 4 memory positions in the display and choose which one to save the current position as.

Example:

A user wants to store the current position as memory 3.

- Press the 'star' button repeatedly until the 'star' with "3" next to it is displayed.
- Press and hold the 'star' button for 2 seconds until the light strip flashes white two times to indicate the saving process is in progress.
- When the light strip becomes static, the position has been saved and the display will indicate the position.

DRIVING TO MEMORY POSITIONS



Once stored, positions can easily be reached simply by tilting the control panel in the desired direction. Tilt and hold – when a stored position is reached, the desk stops moving.

This way, the user can easily change between sitting and standing without looking at the looking at the control panel.

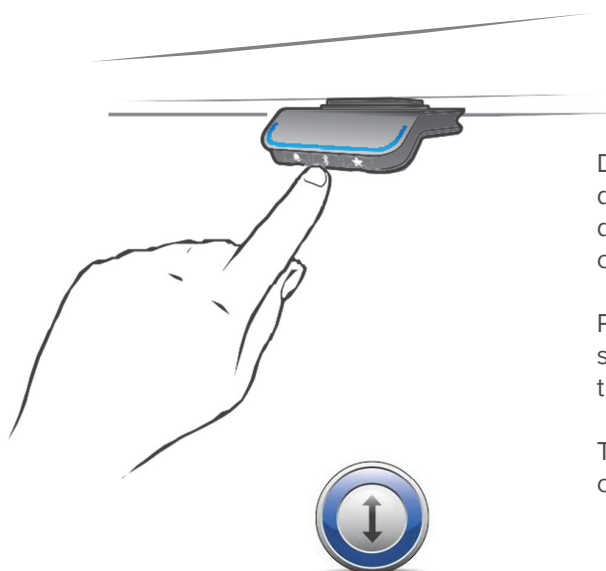
When the desk stops at a memory position, either release the control panel or continue to tilt it to continue to move the top in the direction required until another memory position is reached.

ERASE MEMORY POSITIONS



Pressing the “Star” button for 8 seconds will erase all saved memory positions. The Light Strip will blink red to indicate when the action is completed.

CONNECTING BLUETOOTH®



Download the free ‘Desk Control App’ suited for your device in App, Google Play or Windows store. Once downloaded, the app allows you to pair your device to the control panel to activated movement wirelessly.

Pressing the “Bluetooth®” button, in the middle for 2 seconds will enable pairing mode. A blue blinking light in the Light Strip indicates this.

The display on the control panel will show the Bluetooth-ID of the desk (“DESK” followed by a 4- digit number)

REMINDER

Setting the reminder interval



The Type 'E' control panel has a 'reminder' button to the left symbolised with a bell. Pressing the Bell button will adjust the interval of how often to get reminders to change position. The LED will light up in 3 different intensities which each represents an interval and the 3 standards are:

- Interval 1: Reminder after 55 minutes sitting
- Interval 2: Reminder after 50 minutes sitting
- Interval 3: Reminder after 45 minutes sitting

The default interval chosen is reminding after 55 mins, which means one white block will be lit up. Simply toggle through the intervals by pressing the Bell button.

When no white blocks are lit up, the reminder is turned off.

Interval 1



Interval 2



Interval 3



Reminder Reset

It is possible to reset the reminder to default values by pressing the "bell" symbol for 8 seconds. The light strip will flash red to indicate the action is completed.

LIGHT STRIP REMINDER

The Light Strip is a thin line of LED light shining through the surface of the control panel. The Light Strip is intended to indicate the status of the desk user. The status depends on the reminder interval chosen.

When the user is in position in an appropriate amount of time according to the interval, the light strip calmly pulsates green. When the sitting interval runs out, the clam pulsating green turns into fast pulsating orange for 1 minute hereafter static orange – this is an indication to the user to adjust the desk to the standing height. In standing height, the light strip will pulsate green until a potential timeout. When the desk is adjusted back to the sitting position, the light strip will pulsate green until the reminder goes off again.

After 4 hours without any action, the Light Strip will timeout. When the control panel is tilted, the green light will come back on.



Pulsating green Light Strip indicates that everything is okay



Pulsating orange Light Strip indicates that the user needs to change position



Pressing and holding the 'Memory' and 'Reminder' buttons for 8 seconds will set the control panel to the factory default. The LED will flash red 3 times. This confirms that any settings changed directly on the control panel or in the App by the user will be deleted and only the pre-set configurations will remain.

STORING MEMORY POSITIONS

DISPLAY

The Type 'E' control panel has an OLED display, which shows the height during drive of the desk and many other texts to guide the user.

ADJUSTING THE INITIAL HEIGHT OF THE DESK

When first setting up the desk or if the height shown in the display is incorrect follow these simple steps:

- Drive the desk down to the lowest point by tilting the paddle downwards.
- Press the 'Reminder – Bell' and 'Bluetooth' buttons on the panel at the same time for 5 seconds.
 - The height in the display will start to blink.
- Tilt the paddle will change the display without altering the height of the desk.
 - Tilt up to increase the height.
 - Tilt down to decrease the height in the display.
- Once the correct height is displayed, press any button to confirm the choice.
- Wait 10 seconds for confirmation to be applied.
- The desk can now be operated with the correct height displayed.
 - 'Rise' – 63cm
 - 'Rise Lite' – 72cm
 - 'Rise Squared' – 63cm

SWITCHING BETWEEN CENTIMETRE AND INCH

- Pressing the 'Memory – Star' and 'Bluetooth' buttons on the control panel at the same time for 5 seconds.
 - This will show the current unit of measurement blinking.
- To change – e.g. from centimetres to inches or inches to centimetres, tilt the paddle once.
 - The alternative unit of measurement will now be displayed.
- Press any button to confirm the choice.
- Wait 10 seconds for confirmation to be applied.
- The desk can now be operated with the correct unit displayed.

ERROR CODES

The Type 'E' control panels shows error codes in case of errors in the system. The most common errors loop between the error code (EXX) and the cause. Check the codes below and act accordingly:

Error codes shown on the control panel	Cause
E53 – E64	Collision
E41 – E52	Overload
E01	Initialisation

Where collision or overload has occurred – remove the object preventing full movement. For initialisation, see the Troubleshooting section.

Desks may have to be disconnected from the mains and re-programmed if errors occur.

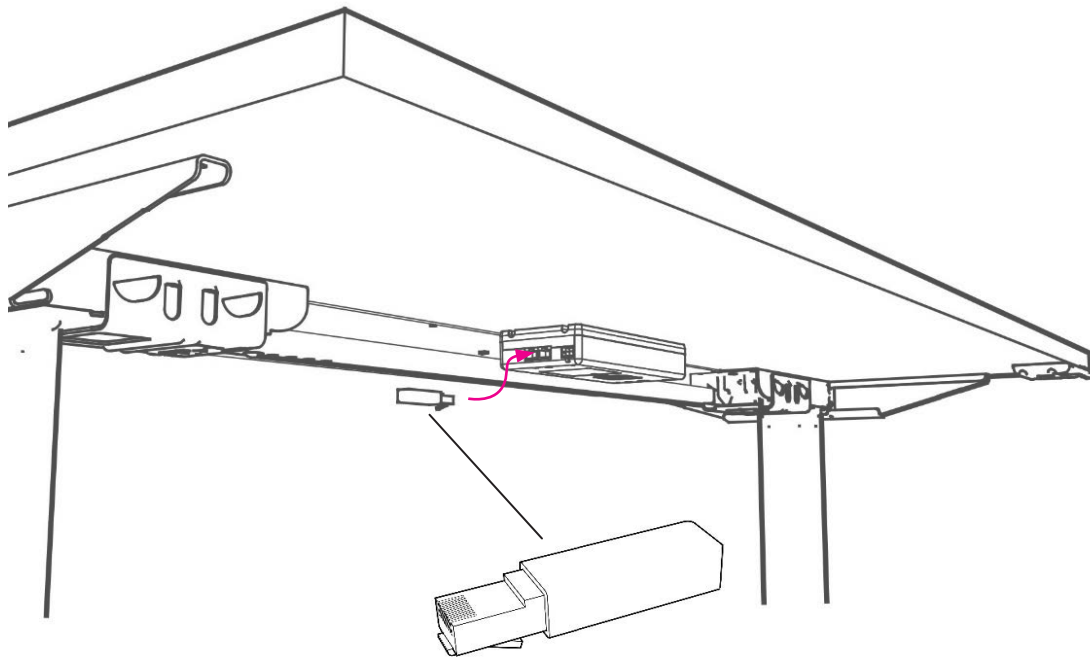
If others error codes continue to be displayed or the desk stops functioning, disconnect it from the mains and contact our Customer Care Department for further information.

BLUETOOTH® ADAPTOR



Download the Linak “Desk Control” app on to your iOS or Android device from the App Store or Google Play Store – it’s free of charge.

1. Adjust the desk top to its lowest point and disconnect it from the mains supply.
2. Plug the Adaptor into a free port in the Control Box, positioned on the underside of the Top Panel. (The other port will already be fitted with a cable connected to the Control Panel)



3. Re-connect the to the mains supply.
4. To pair your smart device with the desk, open the app and choose ‘Connect Bluetooth Device’ - the app will find the desk, if you are close enough and synchronise with it.
5. From the options given, select ‘Application’ and choose ‘Desk’.
6. You can set a name for the desk (optional). This is to help identify individual items if more than one desk is paired with the app.
7. For the best results, at the lowest point, set the height level on the app to 64cm / 640mm. Then when the desk goes up and down, it will register the changes and show this as a dimensional read-out.



Pre-set heights can now also be recorded / saved in the app to suit frequently used levels. During use of the simple up / down function or for taking the worksurface to one of the pre-set heights, the user’s finger has to remain on the appropriate ‘button’. This is to ensure the operator can see that the desk is safe to use and to avoid unintentional injury.

When the desk is paired with a smart device via the Bluetooth Adaptor, when operating the Control Panel fitted to the desk, the height readout will be registered and shown in the app.

When moving out of range of the Bluetooth connection and back to the desk, your smart device may have to be re-paired with the desk.

TROUBLESHOOTING

THE DESK DOES NOT DRIVE AT ALL

- CHECK:** The mains cable is plugged into the supply and that it is turned on. Ensure that the mains is connected to the Control Box.
- TRY/SOLUTION:** Re-connect them to ensure correct fitting.
- CHECK:** The plugs connecting the Control Box to the Control Panel and Legs/ Actuators are mounted correctly.
- TRY/SOLUTION:** Re-connect them to ensure correct fitting.
- CHECK:** Are there visible there any visible damages on cables, Control Panel, Control Box or Legs / Actuators?
- TRY/SOLUTION:** If there is, disconnect the desk from the mains supply and contact our Customer Service Team.

THE DESK CAN ONLY DRIVE DOWNWARDS / CANNOT DRIVE UP

The desk must be initialised:

1. Press the 'down' key on the Control Panel and hold it until the desk has reached its lowest position. Continue to hold the key until the desk stops completely.
2. Reactivate the 'down' key and hold it until the desk stops completely (there may be some slight movement downwards from the initial operation).
3. The desk should be fully functional and can be driven up to the required height.

If these procedures fail to work, contact our Customer Service Team.



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